

# MERCER MPF SATISFACTION INDEX

APRIL 2017

## 50.3



MONTHLY INDEX WITH EXPECTED ANNUALIZED NUMBER OF SURVEY RESPONDENTS OF OVER 2,000 PEOPLE

CONDUCTED BY NIELSEN HONG KONG

Members closer to retirement said that they are more satisfied.

Members with better MPF knowledge said that they are more satisfied.



66.4



46.7



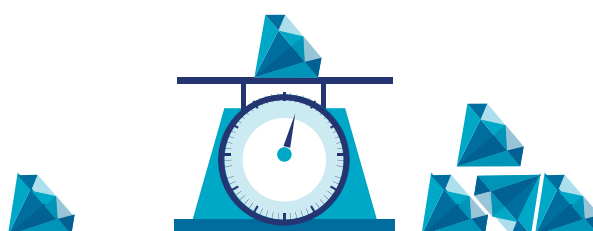
52.8



42.1

62.1% of members who are not satisfied with MPF returns said that their portfolio got positive returns in 2016.

37.9%  
NEGATIVE  
RETURN



62.1%  
POSITIVE  
RETURN

Freddie Cheng

T: + 852 3476 3794

E: [freddie.cheng@mercer.com](mailto:freddie.cheng@mercer.com)

Cheung Chun Man

T: +852 3476 3931

E: [chun.man.cheung@mercer.com](mailto:chun.man.cheung@mercer.com)

Rendzina Cheung

T: +852 2301 7569

E: [rendzina.cheung@mercer.com](mailto:rendzina.cheung@mercer.com)

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